

GENERAL TERMS AND CONDITIONS OF SALE

1. PREAMBLE

Luxury Secret Conciergerie (hereinafter referred to as "the Concierge") is a company specializing in luxury concierge services, including the rental of exceptional properties, private transportation services, the organization of exclusive experiences, and various personalized services.

These General Terms and Conditions of Sale (GTC) apply to all services provided by Luxury Secret Conciergerie to its clients (hereinafter referred to as "the Client"). Any order implies full acceptance of these GTC without reservation.

2. SERVICES OFFERED

Luxury Secret Conciergerie offers, among other things:

- Rental of luxury villas and chalets
- Private transportation (chauffeurs, jets, yachts, helicopters)
- Tailor-made experiences (private events, wellness retreats, VIP access)
- Various services (exclusive reservations, personalized services)

Each service is provided with a customized quote and tailored to the Client's needs.

3. REQUEST FOR QUOTE AND BOOKING

- Any service request is subject to a personalized quote specifying prices and specific conditions.
- The booking of a service is confirmed after validation of the quote and payment of the deposit or

full amount, as specified in the conditions.

- In case of unavailability of the requested service, Luxury Secret Conciergerie will offer a suitable alternative.

4. PRICING AND PAYMENT TERMS

- Service rates are provided on a quote basis and may vary depending on seasonality, demand, and required customization.

- Payment must be made according to the terms specified in the quote (deposit, balance before service).

- Accepted payment methods include bank transfer, credit card, or any other method specified in the quote.

- Any late payment will result in penalties and may lead to the cancellation of the service.

5. CANCELLATION AND MODIFICATION

By the Client:

- Any cancellation must be notified in writing.

- Cancellation fees may apply depending on the specific conditions of the reserved service.

- For certain services, a late cancellation (less than 48 hours before the scheduled date) may result in full billing of the service.

By Luxury Secret Conciergerie:

- In the event of an inability to fulfill a service, an alternative will be offered, or a refund may be considered.

6. LIABILITY

- Luxury Secret Conciergerie acts as an intermediary and carefully selects its partners. However, the Concierge cannot be held liable in the event of failure by a third-party provider.

- The Client is responsible for any damage caused to the rented property or service used.

7. CONFIDENTIALITY AND DATA PROTECTION

- Luxury Secret Conciergerie is committed to maintaining the confidentiality of the Client's personal information.

- Data collected is used solely for the services provided and will never be shared with third parties without prior consent.

8. FORCE MAJEURE

Luxury Secret Conciergerie shall not be held liable for the non-performance of a service in the event of force majeure (natural disaster, strike, government restrictions, etc.).

9. APPLICABLE LAW AND DISPUTES

- These GTC are governed by the applicable law at the headquarters of Luxury Secret Conciergerie.

- In the event of a dispute, an amicable solution will be sought as a priority. If unsuccessful, the competent courts will be seized.